



HOME ACCESS CENTER (HAC)

USER ASSISTANCE GUIDE

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My Home Access Center Account

Use the My Account option to view your account data. Your account data includes your user name, address, email address, and the last date and time that you accessed Home Access Center.

Additionally, you may be able to change your password and enter challenge questions to be used if you forget your username or password.

To display this page, move your pointer over your user name in the Home Access Center banner. Then, select **My Account**.

Obtaining a HAC Account

A HAC account was automatically generated and assigned to the primary guardian of each student. These HAC accounts and passwords have been communicated to these guardians over the course of the past several years.

Note: In registering a new student using Hilliard's Online Enrollment process, the Username and Password created for this process will end-up being your HAC account (if you did not already have a HAC account).

Student Access to HAC – Students can login to HAC simply using their HCSD Network Username and Password.

Please contact your child's school with any questions re: your Home Access Account.

What are challenge questions?

Challenge questions are used to verify your account information if you need to reset your password. The Log On page has a Forgot My Username or Password link. When you click the link, an email including a link to reset your password will be sent to the email address provided to the school district. When you click the link in the email, you will be prompted to answer your challenge questions.

Create challenge questions

The first time you log into HAC, you will be asked to enter challenge questions and answers. You may also be asked to create challenge questions the first time you log in if your school district has just implemented challenge questions.

1. In a Question field, enter the text for the question you want to answer.
2. In the Answer field, enter the text for your answer. If you use any capital letters, they will not be required when you answer a question later, for example, with the name of a pet or school.
3. Repeat steps 1-2 until you have entered all questions and answers.
4. Click **Continue to Home Access Center**.

Change your challenge questions

1. Log on to Home Access Center.
2. Move the pointer over your user name in the banner. Then, click **My Account**.
3. In the Challenge Questions section of the My Account page, make changes to your questions and answers as needed.
4. Click **Update Challenge Questions**.

Change your password

The following procedure describes how to change your password in Home Access Center.

1. Log on to Home Access Center.
2. Move the pointer over your user name in the banner. Then, click **My Account**.
3. In the Change Password section of the My Account page, enter your current password in the Old Password field.
4. In the New Password field, enter your desired password. A black dot displays in place of each character you type.

Recommendation: Use a mix of character types - upper and lower case letters, numbers, and symbols. To keep your password secure, do not use something easy to guess, such as your child's nickname or birth date.

5. In the Confirm New Password field, enter your new password again. A black dot will display in place of each character you type.
6. Click **Change Password**. Your password will be updated and the following message displays above the password fields: Your password has been changed successfully.

Forgot your user name or password

The Log On page includes a Forgot My Username or Password link that you can click if you need to reset your password. When you click this link, the Forgot Username or Password page displays, allowing you to request to reset your login information.

To reset your login information, you will be required to answer challenge questions. If you have not previously defined challenge questions for Home Access Center, you need to contact your school district to reset your password.

1. On the Forgot Username or Password page, enter either:
 - Your Home Access Center username.
 - or
 - The email address you supplied to your school district in your contact information.

Click **Submit**.

2. Check your email for a "Reset your Home Access Center password" message from the district. If you do not receive an email, contact your school district.
3. In the Reset your Home Access Center password email, click the Reset your Home Access Center password link.
4. On the Challenge Questions page, answer the challenge questions to restore access to Home Access Center.
5. Click **Continue**.
6. If you answered the challenge question(s) correctly, the My Account page displays. If you do not answer the challenge questions correctly, you may try again or contact your school district for assistance.

If you also forgot your username, refer to the Logged in as field on the My Account page.

7. In the Change Passwords section of the My Account page, enter the new password for your Home Access Center account login, confirm the new password, then click **Continue to Home Access Center**.

Recommendation: Use a mix of character types - upper and lower case letters, numbers, and symbols. To keep your password secure, do not use something easy to guess, such as your child's nickname or birth date.

Frequently Asked Questions

Q. How do I change the e-mail address or other contact information I've got listed on file?

A. Log into Home Access Center using your assigned username and password. Click on the Registration icon then the Update Registration tab along the top. Click on the 'Click Here to update your student information' link. Follow the directions in the Help documentation.

Q. The link to 'Update Student Information' is missing

A. Be sure you are using the parent/guardian login....**not** the student login.

Q. You receive an error message when clicking the 'Update Student Information' link

A. Contact your child's school. Note: Only primary guardians have permissions to update student information.

Q. After clicking 'Click Here to update your student information' link, a new form does not appear

A. Check that your pop-up blocker on your browser is turned **off**. Click [HERE](#) for further help.

Q. I am having difficulty using Home Access Center on my computer.

A. Please try another computer first. However, please be aware that the Hilliard City School District does not provide support for personal computers, and does not guarantee assistance. However, if you feel the problem you are having originates with the Home Access web site, please contact your child's building and the Home Access coordinator will be able to forward your issue to the technology department. Please also refer to the Terms of Use document.

Q. I have multiple students within the district and when I login I do not see them all.

A. Call the building that the missing child attends. The building Home Access coordinator will be able to assist you.

Q. I have a question regarding my student's grades. Who do I contact?

A. You can contact your child's teacher directly via e-mail by selecting their name within Home Access Center.

Q. I have a question regarding my student's attendance or discipline. Who do I contact?

A. Please contact your child's building.

Q. I do not see my student's report card?

A. Navigate to the 'Home' screen and click the Student Links tab across the top. Click 'Report Card History'.

Q. How often is the Transcript data updated for students in Grades 6-12?

A. At the end of each Semester.

Q. I live out of the city/state, how do I register for Home Access?

A. Please contact your child's building and the Home Access Coordinator will assist you in creating a username and password.

Q. I'd like more information about the grading scale, Student Code of Conduct, Attendance policy, or other school specific information. Where do I find it?

A. See the student handbook linked on the school website. The individual school websites can be accessed through the district website at www.hilliardschools.org.

Q. Where can I find information on updating Athletic Forms online?

A. Click [HERE](#) for further help.


Q. Where can I find additional information about viewing Classwork and Marking Period (MP) Averages in Home Access Center?

A. Click [HERE](#) for further help.




Using Home Access Center



Home Access Center is a browser-based student information system that allows you to view student registration, report card, attendance, discipline, transcript, success plan, course request, classwork, and scheduling information as it is entered in the school district's database. Guardians or students can use Home Access Center to view student information.


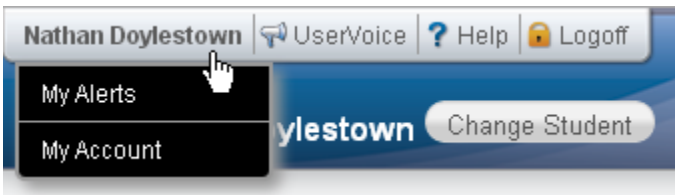
Home Access Center Menu

The menu options in the Home Access Center banner provide access to HAC's main pages. Clicking an icon displays a page with related tabs, each of which is a self-contained page of information on your student. For example, the  Grades option displays a page with tabs on IPRs, Report Cards, and other subjects associated with grading. Clicking a tab displays the page indicated. Most HAC pages also include links that when clicked, display a window with additional details.

The following pages can be accessed using the menu options in the HAC banner.

| | |
|---|---|
|  Home | |
| Week View | Displays a student's attendance, scheduling, assignment, and discipline information for the current week. Previous and future weeks can also be displayed. Links are provided for viewing details on individual courses, accessing student fee information, and emailing teachers. |
| Calendar | Displays a month-view of the student's attendance, scheduling, assignment, and discipline information, as well as activities and events. Checkboxes are provided for configuring the type of information that displays, while buttons are included for changing the calendar to a daily or week view. Previous and future months can also be displayed. |
| School Links | Displays links that can be created in the HAC building configuration to enable access to other resources within or outside the district. |
|  Attendance | |
| Month View | Displays a month-view of the student's attendance that can be toggled to access all months within the current school year. A color legend identifies the type of attendance displayed. Place the mouse pointer over a day to view more detailed information on absences and tardies. |
|  Classes | |
| Classwork | <p>Displays course assignments, including the dates assigned, due dates, categories, potential points, and scores for the Gradebook assignments available in a class. When assignments are ordered by class, class average information is shown below the student's list of assignments.</p> <p>Teachers can select whether an assignment and its score should be published for HAC. However, unpublished assignments may be included in the student's averages for a course.</p> |

| | |
|--|--|
| Career Plan | Displays the student's progress toward fulfilling course and credit requirements for graduation and supplemental plans, based on the eSchoolPLUS Student Career Planner page. Guardians and students can enter course requests for future years, using the student's plan requirements as a guide in determining which courses are needed. |
| Schedule | Displays the student's schedule for the entire year. Dropped courses may also be displayed. You can also select to display the list of requests for the next school year in a separate section at the bottom of the page. Links are provided for viewing detailed course information and sending emails to teachers. |
| Requests | Displays subject areas or departments for the building, depending on the building configuration, and allows guardians and students to select courses as requests for the next school year. A separate section lists the student's graduation requirements to assist with the requests if requests are entered by subject area. The credits for requested courses are tracked and can be compared against the required credits. |
|  Grades | |
| Interim Progress Report | Displays the student's most recent interim progress report, including courses, marks, and comments for an IPR run based on information in the IPR data warehouse. If comments were entered for the student, a comment legend displays below the course information. In addition, you can select to view any previous IPR run for the current year for which the data warehouse is available. |
| Report Cards | <p>Displays information from the student's most recent report card run. The page lists marks, comments, and absences related to the student's courses or competencies.</p> <p>Additional information can include the sum of earned credits for the report card run, class rank, and current, semester, and cumulative credits and GPAs. If comments were entered for the student, a comment legend appears below the report card information. In addition, you can select to view any previous report card run for the current year for which the data warehouse is available.</p> |
| Transcript | <p>Displays the student's transcript information based on the Transcript data warehouse. If your district has defined multiple views for transcripts to group courses differently (Yearly, Term, Report Card Run, or Subject Area), you can select the view to display.</p> <p>The following items also can display, depending on how the view is set up: sum of credits for the course group, GPA for the course group, and the GPA and class rank for the selected GPA type.</p> |
| Student Data Exchange | Provides access to Student Data Exchange. |
| Test Scores | Displays all standardized test scores stored for the student in the eSchoolPLUS Test Center. |
|  Student Support | |
| Discipline | Displays all discipline incidents involving the student. The information includes the type of incident, category, location, date and time, and the student's role, such as offender, victim, or witness. Additional information on the incident can be viewed by clicking a link to display a popup window. |
| Success Plan | Displays a list of the success plans that have been created for the student. You can click a plan's date to display detailed information, such as the reasons the plan was |

| | |
|---|--|
| | created and the interventions, goals, and objectives that have been entered. |
|  Registration | |
| Demographic | Displays the student's basic demographic information, including date of birth, gender, grade, building, house/team, and counselor. Additional information may also display, such as contact information, student and guardian addresses and phone numbers, medical emergency information, transportation to and from school, and sensitive information from the Personal page. |
| Update Registration | Displays update forms guardians can use to change the student's information, depending on whether your district uses Enrollment Online. |
| Fees | Allows guardians and students to view student fees and balances. The payment information shown is generated in eSchoolPLUS. |
|  | |
| User Options | |
| My Alerts | Allows guardians and students to subscribe to alerts for sending emails on attendance, discipline, course averages, classwork, interim progress reports, and report cards. |
| My Account | Allows guardians and students to change their HAC passwords and modify the challenge questions that are asked when users forget their passwords. |
| UserVoice | Allows guardians and students to submit suggestions for improving HAC. |
| Logoff | Closes the current HAC session, and returns you to the Log On page. |
| Change Student | Allows guardians who have two or more students to display a pop-up window for selecting another student. |

View another student

If you are a guardian for multiple students, you can quickly change the student you are viewing.

1. In the Home Access Center banner, click **Change Student**.
2. On the Choose Your Student pop-up, select the student to display.
3. Click **Submit**.

Attendance Month View Page

The Attendance Month View page enables you to view your student's attendance during any month in the current school year. If your student was absent or tardy on a date, the day will display with a colored background. The Color Legend below the month indicates the type of attendance each color represents.

To display the Month View page, click  **Attendance** on the HAC menu.

Change months

- To navigate from month to month in the current school year, use the **<<** **>>** arrows at the top left and right of the calendar.

View attendance details

- To view details for a date when your student was absent or tardy, move your pointer over the day. A tooltip displays the type of attendance entered by the office or teacher for the periods affected.

Subscribe to attendance email alerts


- To subscribe to email alerts on attendance, check the "Alert me..." box above the month.
- To select the types of attendance to receive alerts for, click the "Limit Alerts..." link. In the Attendance Alerts window, check the boxes for the attendance of interest to you, then click **Save**.

If you do not select the types of attendance, you will receive alerts for all attendance regarding your student.




Calendar Page

The Calendar page provides a month view of the following information on your student:


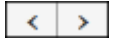

- Class Assignments
- Class Events
- Activity Events

To display the Calendar page, click  **Home** on the HAC menu, then click the **Calendar** tab.

Customize calendar information

- To hide or display the Filter pane, click the  Filter icon.
- To include or exclude information on the calendar, check or uncheck the appropriate boxes in the Filter pane on the left.
- To collapse the pane's Filters, Calendars, or Values section, click the section's  down symbol. To expand a collapsed section, click the section's  up symbol.

Change calendar views

- To display other months, use the  arrows to navigate forward or backward a month at a time.
- To display the week view for the current week, click **Week**. To display other weeks in the calendar's week view, use the  arrows to navigate forward or backward a week at a time.
- To display the day view for the current day, click **Day**. To display other days, use the  arrows to navigate forward or backward a day at a time.
- To return to the current month, week, or day in the above views, click **Today**.


Career Plan Page

Use this page to review your student's progress toward meeting graduation and supplementary four-year plan requirements. You can also make course requests for each year to keep your student on track for successfully finishing all course and credit requirements.

Plans can specify the number of course credits that a student must complete in subject areas to graduate, earn a particular certification, or finish a particular career-oriented curriculum. The Career Plan page provides a separate section for each set of plan requirements that applies to the student. For example, your student might have one set of requirements for graduation and another set for a vocational program. For each plan, the system shows the credits required and attained by subject area. It then shows how the student's courses apply to the subject areas for the grade levels defined in the plan.

To display the Career Plan page, click  **Classes** on the HAC menu, then click the **Career Plan** tab.

Review teacher course recommendations

1. On the Career Plan page, click **Enter Requests** for your student's next grade and school year.
2. In the Course Requests section, review the list of requests. If the  Teacher Recommendation icon displays next to a course, then this course was requested based on a teacher's recommendation for your child.

Add requests for career plan recommended courses

1. On the Career Plan page, click **Enter Requests** for the grade and school year you want to edit.
2. Expand the Recommended Courses section:
3. To request a course, check its Select Course box.
4. When you finish your requests, click **Add to Requests**.
5. To return to the student's career plan for all years, click **Career Plan**.


Enter requests for a school year

1. On the Career Plan page, click **Enter Requests** for the grade and school year you want to edit.
2. In the Course Requests section, click **Edit** for a subject area to display the Select A Course pop-up.
3. To request a course, check its Request box.
4. Repeat Step 3 for all requests you want to add for the subject area.
5. To remove a request, remove the check from its Request box.
6. To save request changes for the subject area, click **Save** at the top of the page. The pop-up closes, and the requests you selected will be displayed below the subject area heading on the Course Requests page.
7. Repeat Steps 2-6 to add requests for other subject areas.
8. To return to the student's career plan for all years, click **Career Plan**.

Enter alternate requests

1. On the Career Plan page, click **Enter Requests** for the grade and school year you want to edit.
2. In the Course Requests section, click **Edit** to display the Select a Course pop-up.
3. To request an alternate course, check its Request box.
4. In the Alternate field, select whether this is an alternate for any course or a specific course.
 - To enter an alternate request that should be scheduled if any regular request cannot be scheduled, select *Alternate to Any Course*.
 - To enter an alternate request for a specific course request, select *Alternate to this Course*, and then select the course for which you are entering the alternate.
5. Repeat Steps 3-4 to add another alternate request.
6. To save request changes, click **Save** at the top of the page. The pop-up closes, and the requests you selected will be displayed on the Course Requests page.

Check prerequisites for a request

- When you click **Edit** in the Course Requests section of a school year's Career Plan page, you'll see a list of courses your student can request for the subject/department. If the  Incomplete Prerequisite symbol displays for a course, the course has a prerequisite that your student has not completed.

To see the prerequisite, check its Request box. A warning message displays at the top of the pop-up showing the selected course and its prerequisite. If you want to continue to request the course, click **Save**. In most cases, we recommend that you remove the checkmark from the course's Request box and select the prerequisite course instead.

Display a list of next year requests

- Use the Schedule page to display and print a list of the courses requested for the next year. To access this page from the Career Plan page, click the Schedule tab. The student's next year requests display below the student's schedule for this year.

Classwork Page

Use the Classwork page to view your student's assignments for classes. This page only includes assignments and scores that teachers have selected to publish.

To display the Classwork page, click  **Classes** on the HAC menu.

Quick View versus Full View

Two views have been provided for assignments. You can switch your view by clicking the appropriate button:

- **Quick View** - Displays basic assignment information to help you get an at-a-glance view of upcoming assignments and how your student scored on completed assignments.
- **Full View** - Displays additional fields related to averaging assignment scores so you can see more detail about your student's average for the class.

View assignments by class

1. If you have an option to select Course or Competency Groups, select Course.
2. In the Show field, select (All Classes) or a specific class.
3. In the Report Card Run field, select the report card run to display.
4. In the Order by field, select Class.
5. Click **Refresh View**.

View assignments for competencies

1. If you have an option to select Course or Competency Groups, select Competency Groups.
2. In the Show field, select (All Classes) or a specific competency group.
3. In the Report Card Run field, select the report card run to display.
4. In the Order by field, select Class.
5. Click **Refresh View**.

View assignments by due date

1. In the Order by field, select Date Due.
2. Click **Refresh View**.

View course detail

- Click the link in the course header for the course you want to view. The pop-up displays the course code, name, building, department, teacher, room, periods, days, and marking periods. The link only displays if you have selected to order assignments by Class.

View course attachments

- Click the link in the course header for the course you want to view. The pop-up includes a link to any attachments the teacher may have added for the course.

View assignment detail

- Click the assignment link for the assignment you want to view. The pop-up displays the course, assignment description, category, date assigned, date due, points, weight, and extra credit information for the assignment. In addition, this pop-up include any attachments the teacher may have added for the assignment and the rubric used to grade the assignment, if appropriate.

Subscribe to classwork email alerts

- To subscribe to an email alert based on either the assignment average or class average, check the appropriate "Alert me..." box above the classwork detail.
- To receive alerts for averages below a certain percentage, enter the number (1-150) next to "below." For example, if you want alerts for averages below 70%, enter *70*.
- To receive alerts for averages above a certain percentage, enter the number (1-150) next to "above." For example, if you want alerts for averages above 90%, enter *90*.
- Leaving both fields blank allows you to receive alerts for all courses or assignments, regardless of their averages.

Demographic Page

The Demographic page includes the following sections listing information on your student:

- **Demographic** - Basic data, such as the student's name, birth date, counselor, building, gender, grade, language, and homeroom teacher.
- **Emergency** - Information for use in medical emergencies, such as physician's name and phone number, preferred hospital, and health insurance data.
- **Transportation** - Information on the student's transportation arrangements to and from school.
- **Contacts** - Student and guardian information, including addresses and phone numbers.

To display the Demographic page, click  **Registration** on the HAC menu.

Discipline Page

The Discipline page lists discipline incidents involving your student as an offender, victim, or witness. Incidents are listed from newest to oldest. The Discipline page's Incident and Role columns display links you can click for additional details on an incident.

To display the Discipline page, click  **Student Support** on the HAC menu.

Display discipline incidents

- In the View Discipline by Year field:

To display all incidents from all years, select All Years

or

To limit the display of incidents to the current year, select Current Year Only.

View discipline incidents

- To view additional information on an incident, click its Incident link to display the Discipline Incident Detail window.

View discipline incident role details

- To view additional information on your student's role as an offender, victim, or witness, click the incident's Incident Role link to display the appropriate detail window.

Subscribe to discipline email alerts

- To subscribe to email alerts on discipline, check the "Alert me..." box above the list.
- To select the types of discipline incidents you would like to receive alerts for, click the "Limit Alerts..." link. In the Discipline Alerts window, check the boxes for the incidents of interest, then click **Save**. If you do not select any box, you will receive alerts for all incidents involving your student.

Fees Page

The Fees page displays billing and payment information on your student's school-related fees. The page lists individual line items showing each type of fee and its respective balance, as well as the total outstanding balance from all fees.

To display the Student Fees page, click  **Registration** on the HAC menu, then click the **Fees** tab.

Customize the fees display

- To limit or expand the list of fees, use the fields above the list. For example, to display all fees regardless of payments or dates, select --Any Date-- in the Date field, --View All-- in the Payment Status field, and --Any Year-- in the Issued Field.

View details on payments


- To view details on payments, click the **View Payments** button to display the Payment Information window. The window lists payment dates, payment types, reference numbers, comments, and payment amounts.

Pay fees online

- Click HERE: [MyPaymentsPLUS](#), a third-party service that processes online fee payments,

Interim Progress Report Page

The Interim Progress Report page displays your student's most recent Interim Progress Report (IPR), if available. The report includes the student's courses and descriptions, class periods, teachers, rooms, interim progress marks, and comment codes. The legend at the bottom of the page provides a key to the comments entered for your student.

To display the Interim Progress Report page, click  **Grades** on the HAC menu.

View IPR details

- To view additional details on a course, click its description link to display the Home Access Course window.

View previous IPRs

- To display an IPR from an earlier period, select the period in the View the Interim Progress Report for Reporting Period field. This field displays only if another IPR is available.

Subscribe to IPR alerts

- To subscribe to IPR email alerts, check the "Alert me..." box above the course listing. The emails include courses, interim progress marks, teachers' names and comments, and other information from the student's IPR.

Report Card Page

The Report Card page displays your student's most recent report card, if available. The report includes the student's courses and descriptions, class periods, teachers, rooms, credits attempted and earned, rank information, attendance, grades, and comment codes. A grading scale is provided to explain certain marks, while the legend at the bottom of the page provides a key to the comments your student has received.

To display the Report Card page, click  **Grades** on the HAC menu, then click the **Report Card** tab.

View report card details

- To view additional details on a course, click its description link to display the Home Access Course window.
- If a mark displays as a link, click the link to display the Classwork window. The window lists assignment dates, scores, points for classwork, and classwork average information.

View previous report cards

- To display a report card from an earlier period, select the period in the View the Report Card for Reporting Period field. This field displays only if another report card is available.

Print report cards

- To print a copy of the student's report card, click **Print**.

Subscribe to report card alerts


- To subscribe to report card email alerts, check the "Alert me..." box above the course listing. The alerts include courses, grades, credits, teachers' names and comments, and other information from the student's report card.

Viewing Report Card History

- To view a prior year report card for a student, click on the 'Home' icon then the 'Student Links' tab. A pdf version of each prior marking periods' report card can be viewed/printed by clicking on the PDF link.


Schedule Page

The Schedule page displays your student's schedule for the current school year. Classes that your student has dropped display at the bottom of the list with a Dropped status. This page also displays a list of the course requests for the next school year.

To display the Schedule page, click  **Classes** on the HAC menu, then click the **Schedule** tab.

School Links Page

The School Links page displays links to other resources offered by your student's building.

To display the School Links page, click  **Home** on the HAC menu, then click the **School Links** tab.

Access a linked resource

- To access a resource listed on the page, click its link.

Transcript Page

The Transcript page displays your student's academic information from the current and previous years, such as courses, credits, grades, and GPAs. The page also displays personal information, including the student's address, phone number, and birth date. You can choose from several views for grouping a transcript's courses, including Year, Term, Subject Area, and Report Card Run.


To display the Transcript page, click  **Grades** on the HAC menu, then click the **Transcript** tab.

Week View Page

The Week View page displays the following information for your student:

- Scheduling
- Assignments
- Course Averages
- 扨摧 ä dance
- Discipline Incidents


You can view information for the current week, as well as previous and future weeks in the current school year. In addition, you can use the page's links to access detailed information on these records.

To display the Week View page, click  **Home** on the HAC menu.

View class schedules

- To view your student's class schedule for a specific day of the week, click the day's link above its column. For example, to display Monday's classes on the Schedule window, click Monday. The window lists periods, times, courses, teachers, and rooms.
- To view your student's complete schedule, click **View Full Schedule** to display the Schedule page. Besides the schedule of all courses in the current school year, the page lists requests for the next school year. For more information, refer to the Schedule Page topic.

View other weeks

- To display the week view for other weeks, use the  arrows to navigate forward or backward a week at a time. To return to the current week, click **Today**.

Display coursework for an average

- To display assignments and scores associated with an average, click the average's hyperlink.

View course details

- To view additional details on a course, click its description link to display the Course window. The window lists the course, building, department, teacher, room, class periods, days, and marking periods.

Display detail for discipline alerts

- If a discipline incident involving your student is recorded during the current week, an alert link displays at the top left of the page. To view details on the incident, click the link to display the Discipline page. Look for incidents that occurred in the current week, then click the appropriate Incident link to display the Discipline Incident Detail window.

Display fee balances

- To display HAC's Fees page, click the Fee Balance link at the top right of the page. The Fees page lists transaction dates, fee descriptions and amounts, payments/refunds/credits, fee balances, and the student's total balance due. For more information, refer to the Fees Page topic.

Update Registration Page

You can use this page to access Enrollment Online to update your student's registration information. The page can display the following links for displaying a form:

Click Here to update your student information - Clicking the link displays a new form for updating your student's information. Use this link if you have never submitted an Enrollment Online form or the last form you submitted has been processed by the school's Registrar.

Edit - Clicking the link displays a form that you previously started or submitted, but has not been processed by the school's Registrar. In this case, you can add to or change the form's information.

View - Clicking the link displays a form that you previously submitted and has been processed by the school's Registrar. In this case, you can only view the form's information.

To display the Update Registration page, click  **Registration** on the HAC menu, then click the **Update Registration** tab.

Start a new update form

To start a new form, click the 'Click Here to update your student information' link in the Update Registration page.

Update an existing form

To update a form that has not been submitted or processed, click Edit in the Update Registration page. If you are still working on a form, its status will be Saved, but not submitted, while a form you submitted that has not been processed will have a status of Submitted.

View a processed form

To view a form that has been processed by the school's registrar, click View in the Update Registration page. A form you submitted that has been processed by the registrar will have a status of Pending, Accepted, or Denied.

My Alerts

Use the My Alerts option to access and change settings for the types of email alerts you would like to receive for your student.

To display this page, move your pointer over your user name in the Home Access Center banner, then select **My Alerts**.

Subscribe to HAC Alerts

The My Alerts page includes checkboxes for the following types of alerts. If you are a guardian who can access multiple students in HAC, a separate set of boxes displays for each student. Checking a box enables the type of alert indicated.

- **Attendance** - Allows email alerts to be sent when absence, tardy, and attendance codes are entered for your student. You can limit the alerts to certain codes. When the Attendance box is checked, its description becomes a link. Click the link to display a window listing the available codes. To receive all alerts, leave the Any box checked. To select individual codes, uncheck the Any box, check the boxes for the codes you want, then click **Save**.
- **Course Average** - Allows email alerts to be sent on your student's course averages. To limit the alerts to averages outside a range, enter the bottom of the range in the *below* field - for example, 75 for averages less than 75 - and the top of the range in the *above* field - for example, 89 for averages of 90 or greater. Enter whole numbers; decimals are not allowed. To enable alerts for all averages regardless of their level, leave the two fields blank.
- **Discipline** - Allows email alerts to be sent when your student is involved in a discipline incident. You can limit the alerts to certain types of incidents. When the box is checked, its description becomes a link. Click the link to display a window listing the available discipline codes. To receive all alerts, leave the Any box checked. To select specific codes, uncheck the Any box, check the boxes for the codes you want, then click **Save**.
- **Classwork** - Allows email alerts to be sent on averages for class assignments. To limit the alerts to averages outside a range, enter the bottom of the range in the *below* field - for example, 75 for averages less than 75 - and the top of the range in the *above* field - for example, 89 for averages of 90 or greater. Enter whole numbers; decimals are not allowed. To display averages for all assignments regardless of their level, leave the two fields blank.
- **Interim Progress** - Allows you to receive alerts when Interim Progress Reports become available.
- **Immunization** - Allows you to receive alerts when immunizations for your student are required.
- **Report Card** - Allows you to receive alerts when Report Cards become available.

Note: When you leave the My Alerts page, all of your entries are saved automatically.